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S K I L L S

- User Experience (UX) Design
- User Interface (UI) Design
- Visual and Graphic Design
- Information Architecture
- Sketching and Storyboarding
- User Research
- Usability Testing
- Presentations

U X P R O C E S S

- Affinity Mapping
- Card Sorting
- Contextual Inquiry
- Competitive/Comparative Analysis
- Heuristic Evaluation

T O O L S

- Adobe XD
- Sketch
- InVision
- Photoshop
- Illustrator
- PowerPoint
- HTML, CSS

E D U C A T I O N

General Assembly
 UX Design Immersive

University of Michigan (edX)
 UX Research and Design

Otis College of Art & Design
 BFA, Visual Communications

Experienced UX designer, visual designer, and strategic problem solver. To create compelling and useful user experiences, I draw from a broad range of skills including graphic and visual design, marketing, research, analysis, information architecture, interaction design, prototyping, using an iterative process.

W O R K E X P E R I E N C E

Current • **Lead UX Designer**

4/2019 *Sound Family Medicine, Puyallup, WA*

Currently, I spearhead the website redesign and rebrand for Pierce County's largest independent medical group.

- Formed UX design team and led UX development.
- Developed sketches, sitemap, flows, wireframes, prototypes, and high fidelity mockups.
- Planned and performed usability testing.
- Developed and maintain website style sheet.
- Create all marketing materials.
- Collaborate closely with the marketing team, SEO specialist, executive leadership, and developers.

4/2019 • **Sr. Visual Designer**

7/2012 *Kaiser Permanente, Renton, WA*

Crafted a full range of branded, member-focused communications in print and digital formats supporting strategic corporate priorities.

- Created visual print and digital marketing assets.
- Designed websites (desktop + mobile), landing pages, emails, video, and social media.
- Performed usability testing.
- Presented data and analysis to leadership.

7/2012 • **Sr. Art Director and Web Designer**

5/2008 *Stu Art + Design, Seattle, WA*

Designed and produced collateral for print and digital marketing to meet various creative strategy goals. Clients included Emerge Partners (T-Mobile), PacMed, Integrity Health, Kenworth, Snoqualmie Casino, ERA Living, Coral Supplements LLC, and RPM Direct Marketing.

5/2008 • **Associate Creative Director, Art Director**

10/1999 *Hacker Agency, Seattle, WA*

Provided creative and strategic partnership to clients, art directors, design staff, and copywriters to align marketing and brand voice to meet ROI-driven goals.

- Drove the creative direction, development, and execution of digital and print content
- Supervised design team and creative staff on multiple design projects
- Worked with multiple business partners to clarify objectives and form a strategic game plan
- Managed freelancers and outsourced talent

Clients: AT&T Wireless, Audi Bank, Blue Cross Blue Shield, Comcast Business, Hyatt, Kaiser Permanente, Medica, Microsoft, MSN, Netflix, Starbucks, and many others.